

## **Extension of Reception Hours**

**Attention:** We are pleased to announce that as the City of Chicago moves into Phase 3 of re-opening, the Consulate-General of Japan in Chicago will be extending the operating times for Consular Services. The following will be updated;

- Consular Service windows will be open from Monday - Friday 10:00 am to 12:15 pm and 1:15 to 3:00 pm.
- The Consular Section's phones will be available to call between 9:15 am and 12:15 pm, and again from 1:15 to 5:00 pm.

We do ask that all visitors cooperate with following necessary precautions:

- If you are feeling ill, please wait to come in until you are feeling completely well again.
- Please only come in to the Consulate for essential activities. If it can wait, please consider doing so.
- In accordance with CDC guidelines, a maximum of 10 people will be allowed in the waiting room. Be aware that you may need to wait outside the waiting room should more than 10 people be present.

Please understand that some services for Japanese nationals may take longer than usual. For more details, please check the **Japanese Language portion of our website**. Please also be aware that inquiries made by telephone or email may take longer than normal to receive a response.

We apologize for the inconvenience and thank you for your understanding.

**Consulate-General of Japan in Chicago**

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